

Message Text

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41

ACTION OC-05

INFO OCT-01 AF-06 ISO-00 CCO-00 /012 W

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R 130807Z FEB 76

FM AMEMBASSY PRETORIA

TO AMEMBASSY NAIROBI

INFO SECSTATE WASH DC 3816

AMEMBASSY CAPE TOWN

UNCLAS PRETORIA 0662

NAIROBI FOR RCO ; CAPE TOWN FOR EMBASSY

E.O. 11652: N/A

TAGS: ACO

SUBJECT: EMBASSY PABX

1. AS DISCUSSED WITH RCO DURING PAST SEVERAL VISITS, EMBASSY PABX MALFUNCTIONS FREQUENTLY, THUS FREQUENT MAINTENANCE REQUIRED. (LATTER PROVIDED BY GPO UNDER RESTRICTED MAINTENANCE CONTRACT) POINT NOW REACHED WHERE PABX SERVICE DETERIORATING RAPIDLY. IN PAST GPO TECH WAS CALLED TO REPAIR MALFUNCTIONS ON AVERAGE OF ONCE WEEKLY. SINCE DECEMBER 1975, GPO TECH HAS BEEN CALLED ON AVERAGE OF 3-4 TIMES PER WEEK AND THIS JUST TO CLEAR MAJOR FAULTS. GPO TECH REGRETS HE UNABLE PROVIDE FAULT-FREE SERVICE FOR EVEN ONE DAY BUT THIS IMPOSSIBLE DUE CONDITION PABX. HE HAS FURTHER STATED THAT IN HIS OPINION, MAJOR PROBLEM IS TYPE AND CONDITION OF CONTACTS USED THIS PABN. HE BELIEVES RESTORAL PABX TO EFFICIENT SERVICE WILL REQUIRE RELACEMENT MAJORITY OF ALL CONTACTS, BUT DOES NOT BELIVE IT WORTH TIME, EFFORT AND COST REQUIRED.

2. EMBASSY WAS HOPEFUL PRESENT PABX WOULD LAST FOR AT LEAST TWO MORE YEARS, BUT CURRENT DETERIORATION OF TELEPHONE SERVICE, IN EMBASSY OPINION, NOW DICTATES REPLACEMENT OF PABX SOONEST. CEO-T HOSSETLER VERBALLY INFORMED CRO DURING TWO PREVIOUS VISITS THAT PABX SHOULD BE REPLACED AND CEO-T WAS REQUESTED BOTH TIMES TO INCLUDE THIS RECOMMENDATION IN HIS TRIP REPORTS. EMBASSY NOT AWARE IF HIS

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TION IN HIS TRIP REPORTS. EMBASSY NOT AWARE IF HIS

REPORTS INCLUDED SUCH RECOMMENDATION AND HAVE RECEIVED
NO FEEDBACK ON SUBJECT.

3. REQUEST RCO ADVISE EARLIEST PABX CAN BE REPLACED AND/
OR GUIDANCE RE ACTION THAT CAN BE TAKEN TO MINIMIZE PROBLEM
UNTIL SUCH TIME AS NEW PABNX CAN BE MADE AVAILABLE AND
INSTALLED. BOWDLER UNQUOTE

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NNN

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